

Service Capabilities

Recertification Services for Edgetech Instruments Hygrometers and Other Chilled Mirror Hygrometer Brands

Edgetech Instruments, Inc. is accredited to the ISO/IEC 17025:2017 standard

Featuring Rapid Response Customer Service That's Fast, Friendly and Affordable

Edgetech Instruments Inc. now recertifies chilled mirror hygrometers made by other major manufacturers in addition to recertifying their own instruments, with quick and friendly Rapid Response Customer Service. Now there is no need to wait long periods for recertification of your chilled mirror hygrometer.



Rapid Response Customer Service assures customers will get a call back from Edgetech Instruments in the same day with a proposed solution to their needs. Further, recertification and calibrations to NIST traceable standards and most repairs are typically accomplished in one to two weeks at very affordable prices. Quick turnaround without compromise is a hallmark of the Edgetech Instruments Rapid Response Customer Service Program.

Edgetech Instruments' hygrometers are built and services performed in the USA at their modern, well-staffed, ISO/ IEC 17025:2017 accredited, ISO 9001:2015 registered manufacturing facility. All recertifications and calibrations are traceable to NIST.

On Site Service

Edgetech Instruments can send a technician to customer locations with a NIST traceable portable hygrometer to check or calibrate customer owned instruments in the field.

Complete satisfaction is guaranteed with Edgetech Instruments' Rapid Response Customer Service Program.

Contact Edgetech Instruments for details about this program. For a Rapid Response call:

1 978-310-7659 or 1 978-310-7261 or email: <u>calibration@edgetechinstruments.com</u>



To view the complete certificate visit the Edgetech Instruments Inc. online <u>Customer Support, Resource Center</u> or click here.





Edgetech Instruments Inc. Services Capabilities:

All Edgetech Instruments recertifications and calibrations are NIST traceable. Edgetech Instruments' is ISO/IEC 17025:2017 accredited.

Services include:

Recertification of all Edgetech Instruments chilled mirror sensor hygrometers and analyzers.

Recertification of chilled mirror sensor hygrometers and analyzers made by other major manufacturers.

Calibration of all Edgetech Instruments absolute and relative humidity devices.

Calibration of all Edgetech Instruments oxygen analyzers.

Repair of all Edgetech Instruments hygrometers, analyzers and devices.

NIST traceable certification typically expires in one or two years depending on specific industry regulations.

Calibration/Recertification capabilities include:

Chilled mirror sensor based dew/frost point hygrometers and analyzers

Polymer sensor based relative humidity hygrometers

Phosphorus pentoxide sensor based hygrometers

Lithium chloride sensor based hygrometers

Metal oxide sensor based hygrometers

Fuel cell sensor based oxygen concentration analyzers

ISO/IEC 17025:2017 accredited ranges:

Dew/frost point: -80°C to 20°C

Relative humidity: 5% to 95%

Temperature: 10°C to 50°C

Pressure: 1 psia to 300 psia

Calibration/Recertification is normally performed using air as the carrier gas. Inert gases and custom gas blends may be used as the carrier gas when requested.

Turnaround time is typically one to two weeks.

Other services include:

On-site humidity and dew/frost point calibrations Service contracts Field training On-site humidity and dew/frost point measurement seminars

Toll Free: 800-276-3729 Ph: 978-310-7760 Fax: 978-310-7767 E-mail: <u>H2O@edgetechinstruments.com</u> Web: <u>www.edgetechinstruments.com</u> Rev. v11 Edgetech Instruments designs and manufacturers accurate and reliable absolute humidity hygrometers, relative humidity transmitters, humidity probes, moisture analyzers, relative humidity calibrators, dew/frost point analyzers and generators, and oxygen measurement instrumentation.

For general information about Edgetech Instruments products, email us at:

H2O@edgetechinstruments.com or call 1 978 310 7660 www.edgetechinstruments.com



